

Office of  
Chief General Manager, Telecom  
TN Circle, Marketing Cell - CFA  
Ground Floor, CTS Building,  
No.16, Greams Road,  
Chennai - 600 006

**BHARAT SANCHAR NIGAM LIMITED**  
(A Government of India Enterprise)




Mktg/CFA/Letter from GM (F)-Financial wing/2007-12/19 dt at Ch-6, the 21/02/2012

Sub: Acceptance of initial payment in the form of cheque while  
booking new telephone - reg.

Some queries regarding acceptance of initial payment in the form of cheque have been  
received in this office.

Provision for the same is available in CDR billing platform. The clarification given by  
DGM (IT) in this regard and DGM (TR-I), TN Circle Lr. No. TR-1/2-3/Project Smile/1  
dt 30/04/2010 are forwarded herewith for information and necessary action please.

  
Assistant General Manager (S&M-CFA)  
O/o CGM, BSNL, TN Circle,  
Greems Road, Chennai-6.

Encl: a/a.

To  
All Heads SSA.

सूचना प्रौद्योगिकी सेल  
Information Technology Cell  
मुख्य महाप्रबंधक का कार्यालय,  
O/o Chief General Manager  
तमिलनाडु दूरसंचार परिमंडल  
Tamilnadu Telecom Circle  
चेन्नई /Chennai - 600 002

भारत संचार निगम लि.  
STATE JAMNAGAR HEALTH  
BSNL  
LIVE

17-1/c

**UO Note**

**Sub:** Acceptance of initial payment in the form of cheque while booking a new telephone -reg

**Ref:** Your UO.Note.No. Mktg/CFA/Letters from GM (F)/7-15/15 dated 11/01/2012

In the CDR billing platform, the provision to accept the initial payment by cheque is already made available. The NPC Demand Note can be accepted in the PMS → Demand Note Payment → payment mode as cheque. This facility has been available in CDR from the migration itself.

This is for your information please.

It is kindly requested to clarify accordingly to all CSCs.

*V. Radha Ram*  
21/01/12

Deputy General Manager (IT),  
O/o CGMT, BSNL, TN.

UO Note No. IT/106-1/ CDR - project/ 2011-12/ \_\_\_\_\_ the Chennai-2 the 20<sup>th</sup> Jan. 2012.

To

Deputy General Manager (S&M -CFA),  
Greams Road,  
Tamilnadu Circle, BSNL,  
Chennai-6.

*pl. shp with VLR BSA*  
~~XXXXXXXXXXXXXXXXXXXX~~

Copy To:

Deputy General Manager (TR-I),  
O/o CGM, BSNL, TN Circle,  
Chennai-2.

*CHOTR*  
*Confidential & TR-I*

*J. S.*  
*21/1/12*  
*DUMTR I*

*TR-I*

*R. Anil*

*20/1*

14/c  
17-2/c

BHARAT SANCHAR NIGAM LIMITED  
( A GOVERNMENT OF INDIA ENTERPRISE)  
O/O THE CHIEF GENERAL MANAGER  
BSNL TAMIL NADU CIRCLE CHENNAI 600 002

To  
The Internal Financial Adviser,  
Principal General Manager/General Manager  
ALL SSAs Tamil Nadu Circle

No.TR-1/2-3//Project Smile/1 dated at Chennai the 2/04-2010

Sub: National rollout of "Project Smile" - implementation process redesign of CSCs – Reg  
Ref: Ltr.No.CSC/Project Smile/2009-2010/43 dated 5.4.2010 of General Manager (S&M)  
(CM) of this office.

In continuation of this office letter cited under reference and the discussion held in the recent Management Meeting on 9-4-2010 regarding acceptance of payment by "Cheques" at the time of booking of New Telephone Connections etc., the following instructions are issued for information and immediate implementation:-

1. While booking of New Telephone Connections/New Broad band connections etc, the customers may be allowed to pay either by **Cash** or by **Cheque** at the CSC itself.
2. On payment, the CSC has to generate Advice Note immediately for giving the new connection.
3. The Cheques received at the CSCs shall be deposited at the Collection account of the AO(Cash)/AO (CMTS) on the same day. If the cheques are not deposited on the same day, they should be deposited on next day without fail.
4. The AO(Cash)/AO(CMTS) will watch for the realization and credit of the cheques in their account. Already all the AO(Cash)/AO(CMTS) have been authorized to obtain 'Internet Banking' facility from their bank so that they can watch for the realization of the cheques. If the "**Internet Banking**" facility is not obtained in any of the SSAs, it should be obtained immediately. If there is still any problem they may contact the CAO (Banking) of this office
5. Out station cheques can also be accepted. However the outstation cheques clearance charges if any should be realized/included in the subsequent bill of customer based on bank statement received for which AO(Cash)/AO(CMTS) should inform about the charges to AO(Computer) for raising debit in the next bill.